## Good morning and welcome!

Nick Chapallaz, Managing Director, GeoPlace LLP



# Connecting People and Places ANNUAL CONFERENCE 10-11 MAY 2023

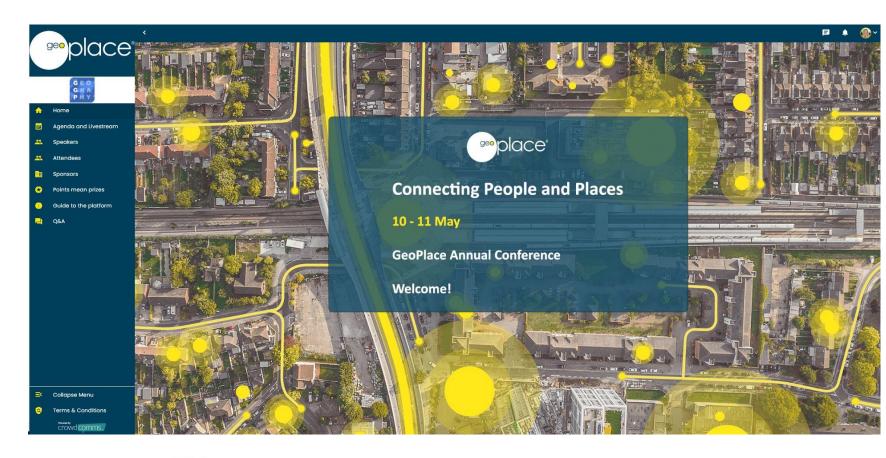
## **Objectives for the conference - Day 2**

- 'Connecting People and Places' A common interest in building and using location data to effect change and overcome challenges
- The focal point for hundreds of geographic information experts and influencers
- Hear from others and learn, meet and share
- Annual Awards for 2022/23 today!!!



## Make the most of the event by joining the conversation

- Q&A post questions for speakers throughout sessions and vote
- Speakers click to find bios
- Points Mean Prizes quiz –
  participate to win 3 x £50
  vouchers!
- Sponsors make time to join them
- Network Use the contact buttons and visit the virtual networking room
- Upload your profile photo
- Review 'Guide to the platform'







## Thank you to our sponsors. Please time to visit them during the breaks.











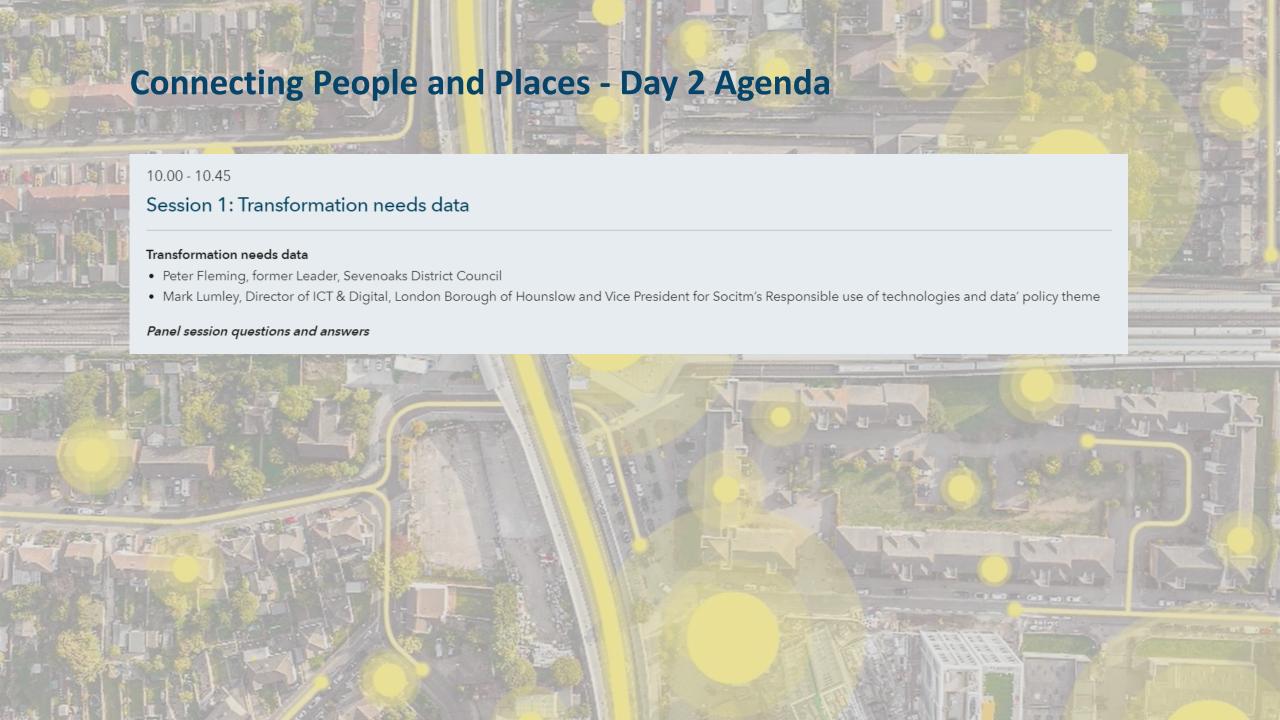












## **Connecting People and Places - Day 2 Agenda**

11.00 - 12.15

### Session 2: Street Naming & Numbering and the lifecycle of streets & addresses

#### Lifecycle data - its value for us all

• Steve Brandwood - Executive Director of Engagement, GeoPlace

Some factors act as triggers for a huge range of public services. Things like planning approvals, construction status and completion, Street Naming and Numbering and demolitions. In this session, we will explain how this data can be a vital source of valuable intelligence - not only for local authority services, but also users of address and street products. We'll provide updates on projects that aim to identify and set standards for lifecycle triggers and present the tools and guidance that Custodians can use to increase consistency of approach across the community

#### Street lifecycle data

• Marisa Hayes - Local Authority Liaison Manager, GeoPlace

#### Street Naming and Numbering Code of Practice

• Zoë Britt - Head of Local Authority Engagement, GeoPlace

#### Addresses and Business Transformation at the VOA

• Heather Whicker - Director of Information Data and Analysis, Valuation Office Agency

VOA data is having a makeover. Transforming a decades old system has challenges, such as working within legislation which pre-dates recent data standards. VOA's digital and data transformation is based around an impressive data model and will include state of the art geospatial tools. Just as importantly, VOA's data designers have thought long and hard about the addressing pain points of legacy systems, and have made great strides to improve consistency. It will be a big improvement for our customers and, while not every problem will be solved straight away, the new platform will set us on a path of future improvements

#### Current data flows and processes supporting the exchange of data between local authorities and VOA

• Andrew Harrison - Director, LandInform / ConsultingWhere

The VOA are in the early stages of a Business Systems Transformation involving updates to several major systems including their central property database. GeoPlace are working with VOA to understand these proposed changes to data management and how changes to workflows and data exchange could be optimised in future. To support this work, GeoPlace initiated a pilot project in October last year with a small group of local authorities to review the current processes and data models that underpin the flow of data between local authorities and VOA. This talk will present the findings and recommended solutions from this project

Panel session questions and answers



## **Connecting People and Places - Day 2 Agenda**

13.00 - 14.00

### Session 3: Products & services to help local government

#### Vital data for local government: an update from Ordnance Survey

• Rob Langford, Senior Technical Relationship Consultant, Ordnance Survey

Rob will provide an opportunity to learn more about the Ordnance Survey's products, services and support that are available to your organisation through the Public Sector Geospatial Agreement (PSGA). It will be a chance to hear the latest developments of the Ordnance Survey National Geographic Database (OS NGD). Including what data has already been released, as well as an update on what future data offerings and enhancements are on the horizon. It will also cover updates and improvements to existing products and services, such as OS Places API and OS MasterMap products.

#### Sustainable integration, making it work for you

• Luke Studden, Data Integration and Development Manager, GeoPlace

Integrating the UPRN and USRN within local authority systems is often seen as a one-off task which once done, can be left alone. Depending on the data and systems used, this is seldom the case. Instead, integrations need to be supervised and frequently audited to ensure they are sustainable and fit for purpose. Luke will outline what is meant by this and the practical steps you can take to ensure this is the case.

Luke will also cover how you can make these integrations work for you by adopting a two-way approach to obtaining address / street change intelligence and leveraging the information held in linked systems to enrich your gazetteer.

#### Right up your street

• Richard Groombridge, Senior Strategic Product & Data Development Manager and Hazel Kamuriwo, Associate Product Manager GeoPlace

GeoPlace has developed a number of services for street data over the years to support local highway authorities in their statutory obligations. Find out more about services such as FindMyStreet and DataVia including how they might help your authority, their respective roadmaps and where to find out more. This session will also highlight the support GeoPlace offer to help local authorities integrate local systems.

Panel session questions and answers

## Connecting People and Places - Day 2 Agenda

14.15 - 15.30

### Session 4: The year ahead

#### The year ahead from the Principal Chair

- Cathy Coelho, Principal Chair of the DCA Regional Address Group and Kerry Pearce, National Address Data Manager
- Keith Curran, Principal Chair of the DCA Regional Streets Group and Jonathan Bates, National Street Data Manager

#### The year ahead from GeoPlace

- Simon Barlow, Executive Director of Consultancy, GeoPlace
- Simon Bailey, Senior Strategic Relationship Manager, GeoPlace

### Presentation of the Exemplar and Peer Award and Data Quality and Improvement Awards

### Open house - panel discussion

- Steve Brandwood, Executive Director of Engagement
- Jonathan Bates, National Street Data Manager
- Marisa Hayes, Local Authority Liaison Manager
- Hannah Brooks, Local Authority Liaison Manager
- Stella Loftus, Head of Support

## **GeoPlace vision**

A world in which everyone benefits from the power of location data

## **GeoPlace mission**

To excel in delivering street and addressing data that inspires innovation and transforms people's lives.

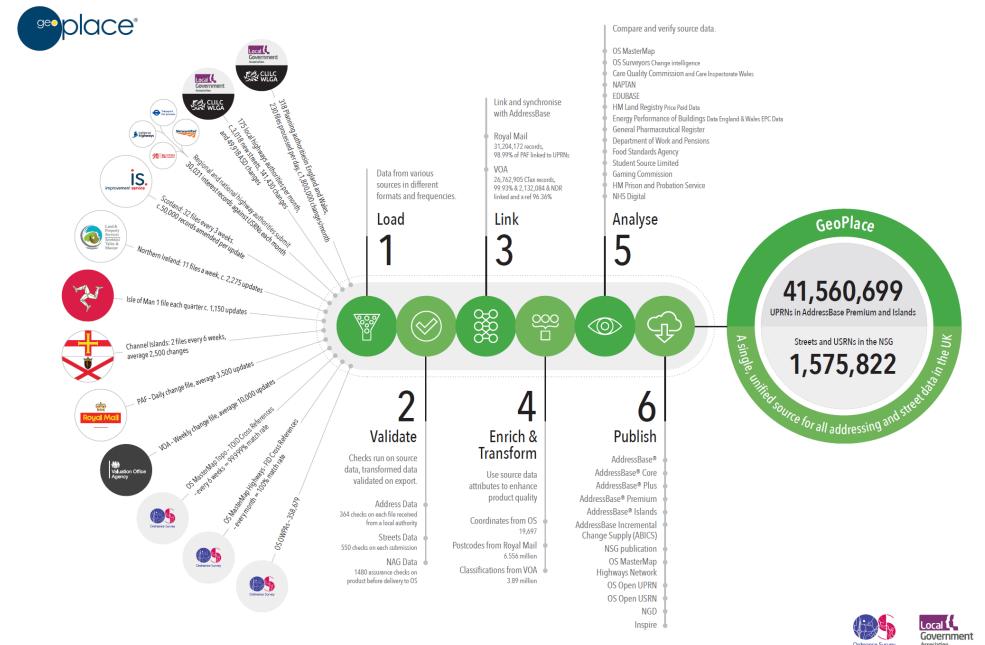




# Data connects society and economy – national infrastructure

- Good government and business demand data management excellence
- Look no further than recent national and global crisis
- Process and data are the drivers not systems and technology
- Rapid response requires data readiness
- Data quality is paramount to connectivity, automation and right first time







## **Authoritative data Connects People and Places**

What YOU do everyday connects business, society, people, processes and decisions







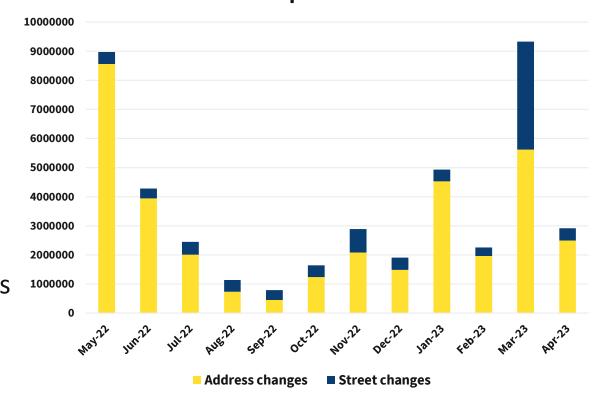




## Gazetteer Custodians and GeoPlace have kept pace with real world change and developed significant content

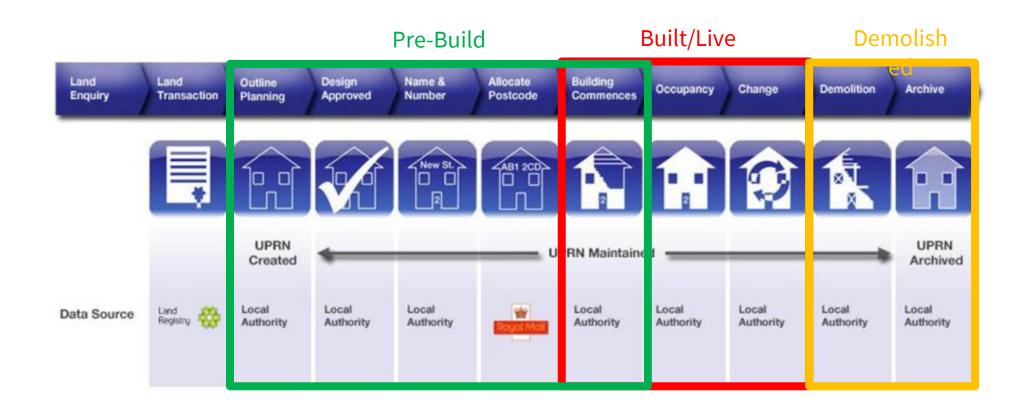
- 43 million street and address changes since May '22
- (Up from 25 million in 2021/22)
- Land and property lifecycle The timeliness and completeness of data is ever more critical
- Significant content Lifecycle, Floor level,
   Organisation Names, Positional Accuracy,
   Classifications (Tertiary) plus local authority mergers

Street and Address data changes May 22 - Apr 23





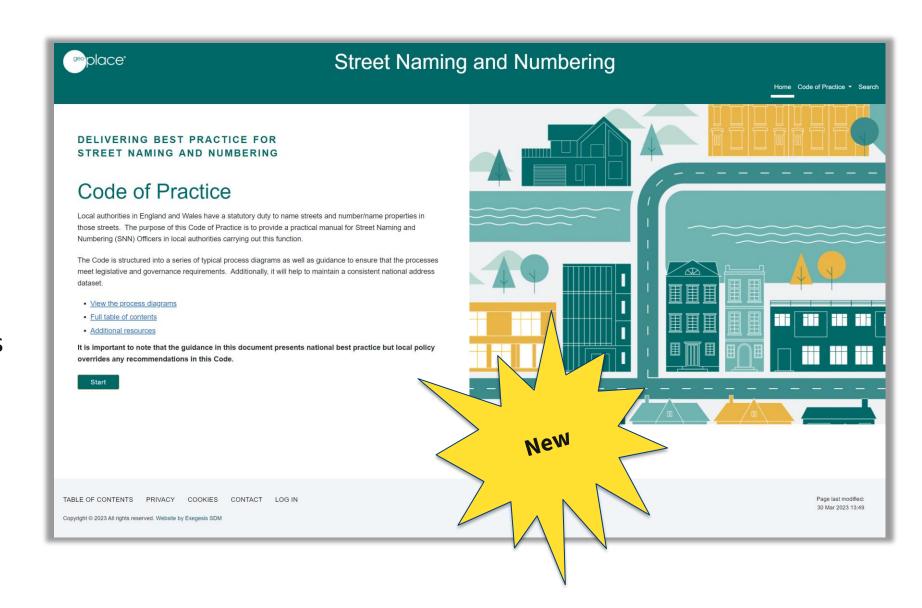
## Land and property change lifecycle - The timeliness and completeness of data is ever more critical





## Street Naming and Numbering Code of Practise - now available

- Duty for local authorities in England and Wales to name and number properties
- Practical manual
- Ensure processes meet legislative requirements
- Maintains consistency





## Local authorities are leaders in Connecting People and Places - 'Store once use many' for greatest impact and efficiency



## You are continuously innovating for the benefit of the

communities they service

Barnsley Council - using UPRNs to build a **Vulnerability Index** 

Barnsley Council has a population of just under 250,000. Situated between Leeds and Sheffield, it is the 38th most deprived local authority in the country relatively high number of older residents: by 2040, it expects to have or residents aged 65 years or over. This places significant focus on finding effiMetropolitan Borough Council ways to serve the needs of an increasingly vulnerable population - a challenge that is being addressed by the collaborative and focussed efforts of Barnsley's Business Intelligence Technical Team, using Unique Property Reference Numbers (UPRNs) to

North Yorkshire Police uses UPRN to promote uptake of security measures

GIS has a long association with crime mapping and analysis. Location dat the means to visualise trends and patterns, identify hot spots, plan resour take preventative action related to myriad aspects of law and order. For e alcohol-related crime, anti-social behaviour, knife crime and public safety welfare. In North Yorkshire, the Office of the North Yorkshire Police, Fire a Commissioner (OFPCC) wanted to increase the uptake of local crime prentent

M

GeoPlace Exemplar Awards - winner

in the police service

lott Macdonald to tification of 4,799

dertake innovative pment of a risk-based approach for managing

Mitigating risks to life from Ash Die Back disease

ork by using

nd hierarchy, and to identify risks to public impacts upon biodiversity.

ince the technologies and develop post survey nage a progressive disease that poses a risk to



underpin the council's systems' integrity.

#### Finding a solution for dispara

It can be a struggle to dedicate resources Intelligence (BI) Technical Team, which ha council - its data and underlying systems Digital and GIS. When the team was first skills have been developed in house and solutions at relatively low cost. To ensure within the council highlighted areas and

Like many local authorities, data was not variety of naming conventions and stru and some 'old' SharePoint sources (pre not been designed with BI in mind - the Those new systems had not been spec

### Deriving greater efficiencies and better quality through integration of UPRNs

Blackburn and Darwen Borough Council has integrated Unique Property Reference Numbers (UPRNs) into the council's elections process - realising immediate benefits. Ultimately, the council wants to incorporate UPRNs into all back-office systems.

This work was used as a key case study to highlight the 6:1 ROI potential available by using Gazetteer data to better effect in local authorities. See the full report here.

#### Elections process

In 2013, the GIS team at Blackburn and Darwen Borough approached the Elections team to assist with cleansing their database. The driver for this work was simple: there was no automatic link between the Gazetteer Management System (GMS) and the authority's election software. Manual matches were done once a year.

The GIS team exported the election cross references into the Local Land and Property Gazettee during the process, found significant mismatches. Data matching was done to resolve this, alon work for other errors that can occur on election days (things like the wrong polling districts being properties or new-builds not showing up in the records)

The council's GIS, LLPG and Street Naming & Numbering Lead officer offered to manually cleanse the data over a period of time. As the GIS lead had access to the Revenues and Benefits software, it was possible to cross check any anomalies that occurred, and then work to correct these. This process took a few months to complete.

#### Related Content

Supporting the electoral process in Northumberland County Council

Evidence based electoral review

engage the residents. To enable this, the GIS Team,

neasures to combat burglary and protect individuals, families

along the borders of Craven District and Harrogate Borough a's Protect Your Home scheme that has already improved

me involves engaging householders and businesses in a

to existing security measures.

**BLACKBURN.GOV.UK** Blackburn with Darwen Borough Council

### UPRNs facilitate energy retrofitting in Nottingham

The Nottingham City Council GIS Team has developed a comprehensive, propertybased dataset for the Carbon Reduction Projects and Policy service area. Using Unique Property Reference Numbers (UPRN) to ensure validity and efficiency, this

work supports the authority's ambitious plan for energy retrofitting schemes. The dataset uses the UPRN to integrate several different datasets, and expands on the

all-important national EPC (Energy Performance Certificate) info

associated criteria-based funding bids.

Property values fluctuate, but the inclusion of energy-related data i market, and in enabling local authorities to manage their housing information provided in Energy Performance Certificates (EPCs) is

residential buildings to be able to meet the UK's net zero target is a major policy challenge, and EPC data is instrumental in the work being done to make the UK's housing stock fit for purpose in a net-zero world.

The addition of UPRNs to EPC data has been hugely beneficial in improving address matching within Nottingham City Council's Local Land and Property Gazetteer (LLPG). It has enabled not only the GIS team but also the wider business units to gain a more robust understanding of Nottingham's properties and their characteristics' spatial distribution. It's being used to help project development and delivery as part of carbonneutral targets - Nottingham has the ambitious target to be the first carbon neutral city in the UK by 2028.

Related Content



GeoPlace LLP









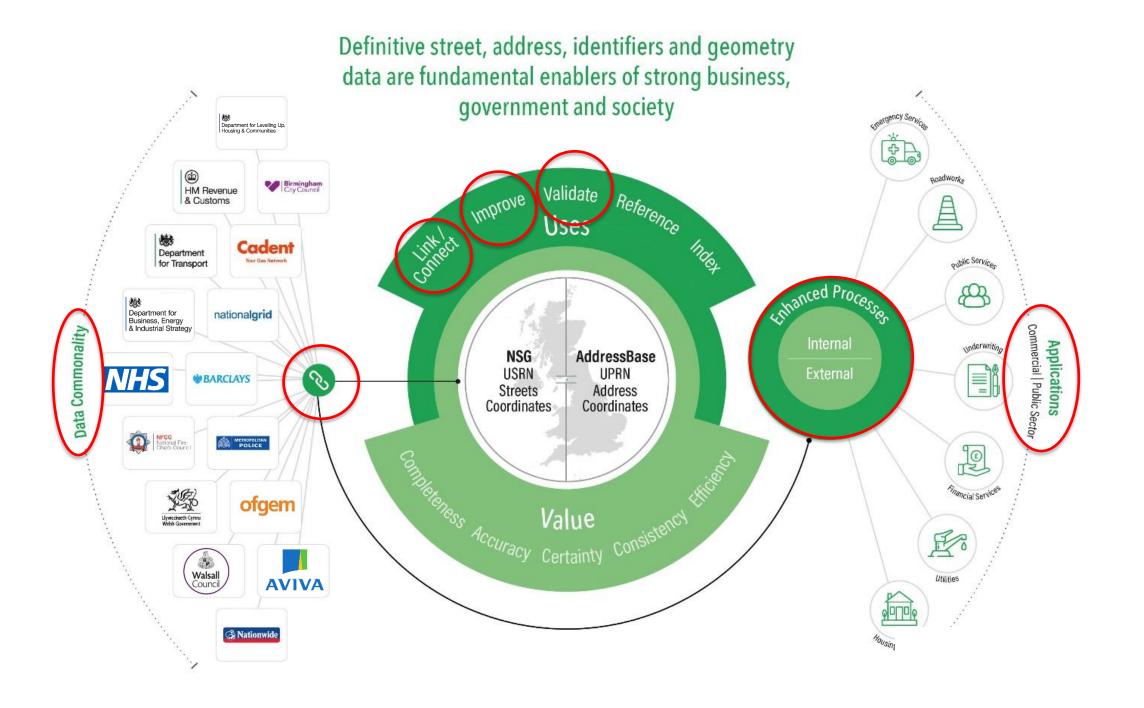
## How to detect missing revenue





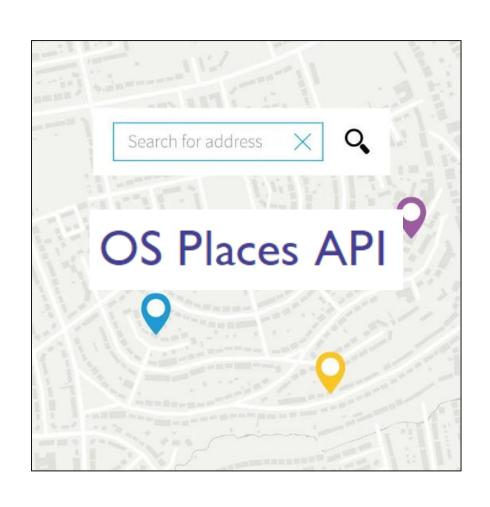
# Adoption driven by regulation, operational efficiency and competition – conversation now not why, it's when and how.





## Frequent change only update now available in OS NGD Address Theme OS Places API updated daily



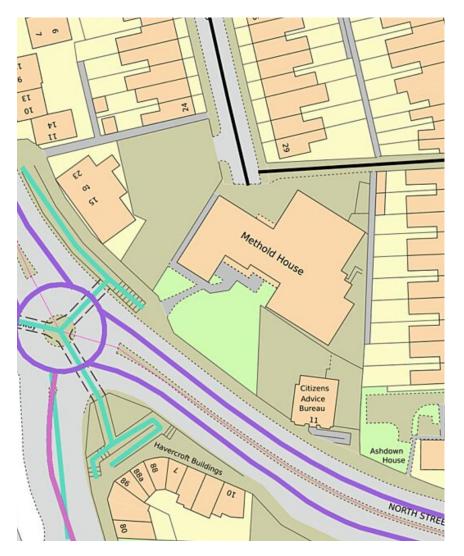




## DataVia – available to all Local Highways Authorities in England and Wales through LGA support









## Momentum and adoption at unprecedented levels Findmystreet.co.uk and FindMyAddress.co.uk – crucial service for many authorities including List of Streets













## In summary

- What you do makes a difference everyday
- National location data infrastructures going from strength the strength
- Use yesterday and today are unique opportunities to meet, share, learn



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