

Digital transformation: The power of accurate customer address data

Marisa Hayes – Partnership Delivery Manager Simon Barlow – Executive Director – Consultancy Services

Tom Styles, Chief Technology Officer - Tailwind Digital – VIPER

Who are we?

- GeoPlace LLP
- Established 2010 OS & LGA
- Administering the Data Co-operation Agreement (DCA)
- Part of the Public Sector Geospatial Agreement (PSGA)
- Working alongside local & central government
- Bringing location to life

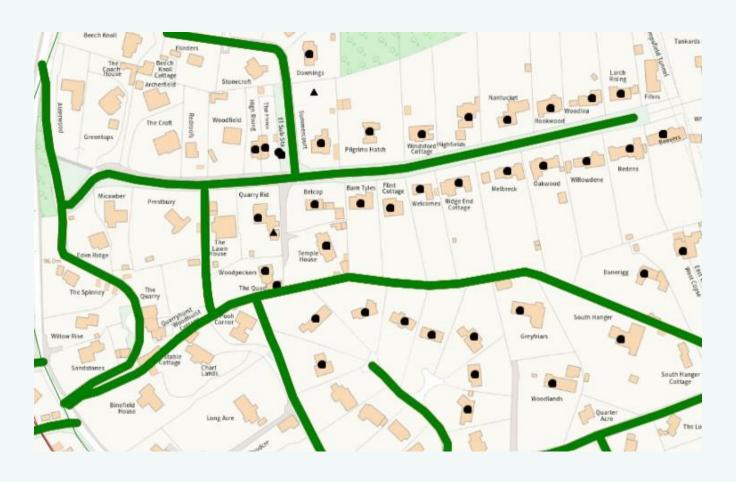






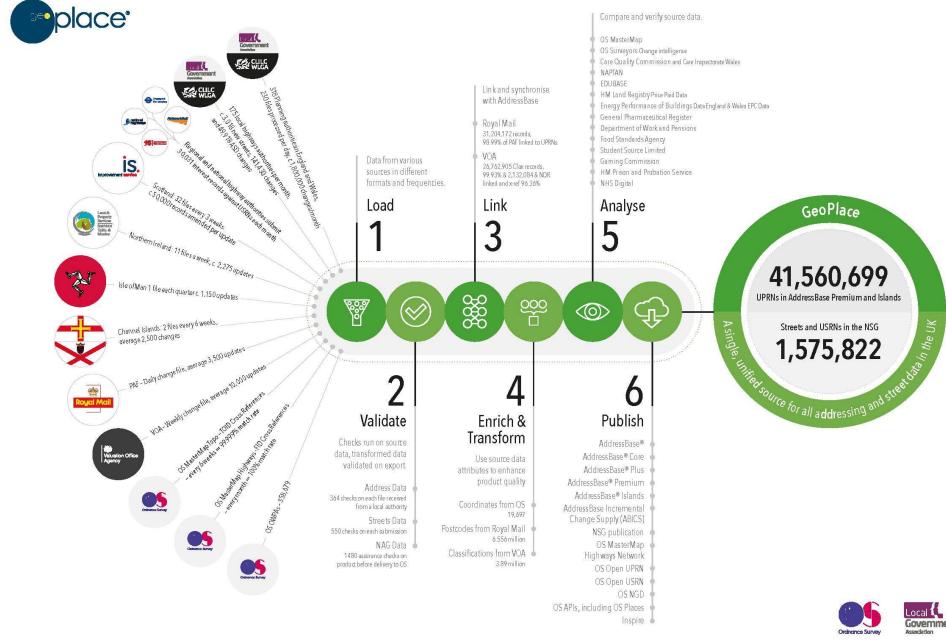


Addresses and Streets – all captured and verified





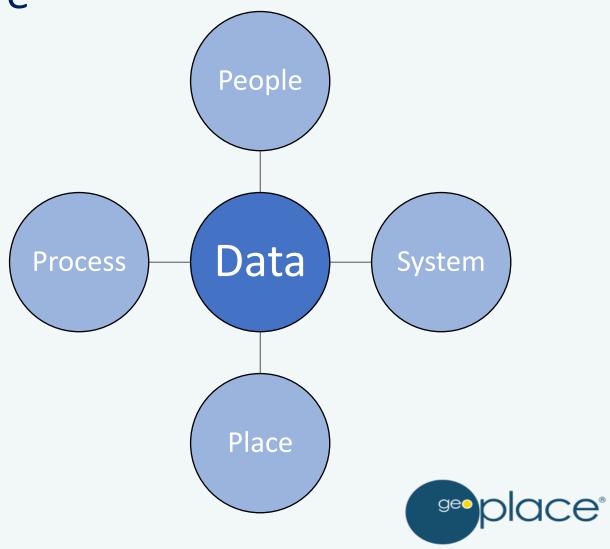
Authoritative street and address data: **UPRNs** and **USRNs**





Data connects teams, processes and organisations – local and national infrastructure

- Good government and business demand data management excellence
- Process and data are the drivers not systems and technology
- Data quality is paramount to linking, automation and right first time





UPRN and USRN are the <u>most</u> effective tools for linking

Imagine being able to ask: "Show me everything we know in the organisation about..."

UPRN 10033625525
USRN: 4601460
15 Church Way,
Green Acre
HR1 2PT





Unique identifiers make data linking possible. Linking data brings:



Accuracy and certainty – knowing you are dealing with the same entity



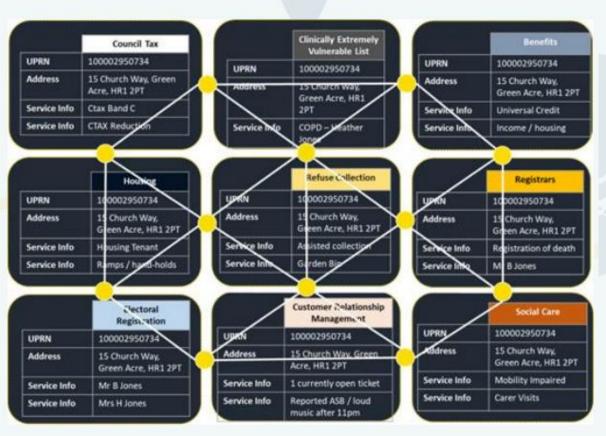
Efficiencies – remove silos, connect processes and automate



Intelligence – Better informed decisions ensure better outcomes



Innovation – capability for new services in new ways





Public sector services seeding commercial markets facilitated by UPRN and USRN

Public Policy theme	Government Department Ini	itiatives	Sector impact	UPRN / USRN adoption to date
Property & Housing	Ministry of Housing, Communities & Local Government HM Land Registry Registry Ministry of Housing, Homes England Regland Geospatial Commission	Landlord Register Leasehold Register Tall Buildings Register Energy Performance Gas / Electrical Safety Digital Planning Planning Reforms	 Private rented sector Commercial property agents Health & safety sector Property Search Agency Property risk Property research and climate monitoring 	Prightmove ☐ Reapit Savills Reight Knight Frank
Highways & Transport	Department for Transport Department for Transport Department for Transport Department highways	Street Manager Traffic Regulation Orders Trunk Road network / Red Route EV Charge Points Active Travel	 Statutory Undertakers & Contractors EV Charge Point installers & operator Engineering consultants Transport & logistics Traffic & travel 	
Digital Economy	Department for Culture, Media & Sport Media & Sport Department for Science, Innovation & Technology	Project Gigabit n, Broadband roll-out Regulation interoperability	 National gigabit roll-out UK fibre network provider market Local and rural broadband 	openreach
Taxation & Fraud	Valuation Office Agency White Revenue & Customs Department for Work & Pensions Pensions	Digital identity & single sign-on Universal credit National fraud initiative Business registration	 Finance & accounting Credit reference agencies Property taxation & financing 	EQUIFAX experian. VISA
Climate & Energy	Department for Energy Security & Net Zero Ministry of Housing, Communities & Local Government	Energy efficiency of buildings ESG Retrofit & Home upgrade grants Faster Switching Climate Change Stress tests	 Banks / lenders Insurers Comparison platforms Utility providers Debt collection and credit reference 	RSA nationwide LLOYDS BANK Comparethemarket

Personal Demographics Service

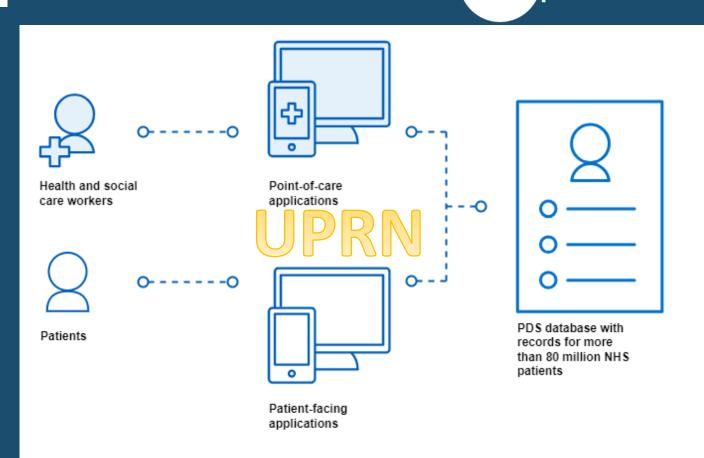
NHS England

The national master database of all NHS patients in England, Wales and the Isle of Man. It contains more than 80 million records, of which over 60 million are for people currently registered with a GP.

PDS holds basic non-clinical information about each patient, including:

- NHS number a national unique patient identifier
- demographic data name, addresses, date of birth, gender and so on
- contact details such as phone number or email address
- registered GP
- nominated pharmacy and other linked pharmacies
- related people, such as next of kin
- whether the patient is flagged for restricted access
- · historic information such as previous addresses

People born in England, Wales or the Isle of Man are registered and issued an NHS number at birth. People moving to those areas are registered when they first interact with an NHS care setting such as a GP or hospital.



Success stories & opportunities

Examples of the UPRN underpinning real action....

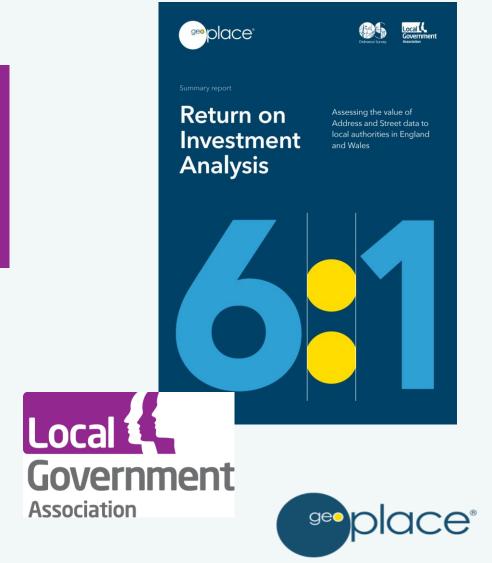




Powerful data at the heart of every authority - don't just take our word for it

"The LGA believes UPRNs and location data are key to almost everything that's delivered or achieved by councils."

In July 2020 the Open Standards Board mandated the use of the UPRN and USRN for use by Central Government in new systems and they were also released under the Open Government Licence



Systems dependence – help make UPRN and USRN mandatory via Procurement Criteria





"How do we ensure software will consume address data correctly?"

"How do we make sure it will do it in the best way for us?"

"And how do we make sure that we can purchase software with confidence?"





Get in touch: Simon.barlow@geoplace.co.uk Marisa.hayes@geoplace.co.uk