

# The NSG - a utility view

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# A little about US



## The NSG and what it does for us

- What do Utilities do?
- Digging holes
- Location... location... location....
- The linchpin

## The linchpin

- First things first
- What information is available?
- How is the information used?
- Why does it matter?

## Case study

- New Connection job
- Standards of Service
- Accuracy of quotations
- Why does it matter

## Case study

- Traffic Sensitive Designation
- What's the impact
- Keeping it relevant

What do we  
want to see?

- One stop shop
- Data accuracy
- Right first time approach
- Working together for the same customer

# Thank you

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