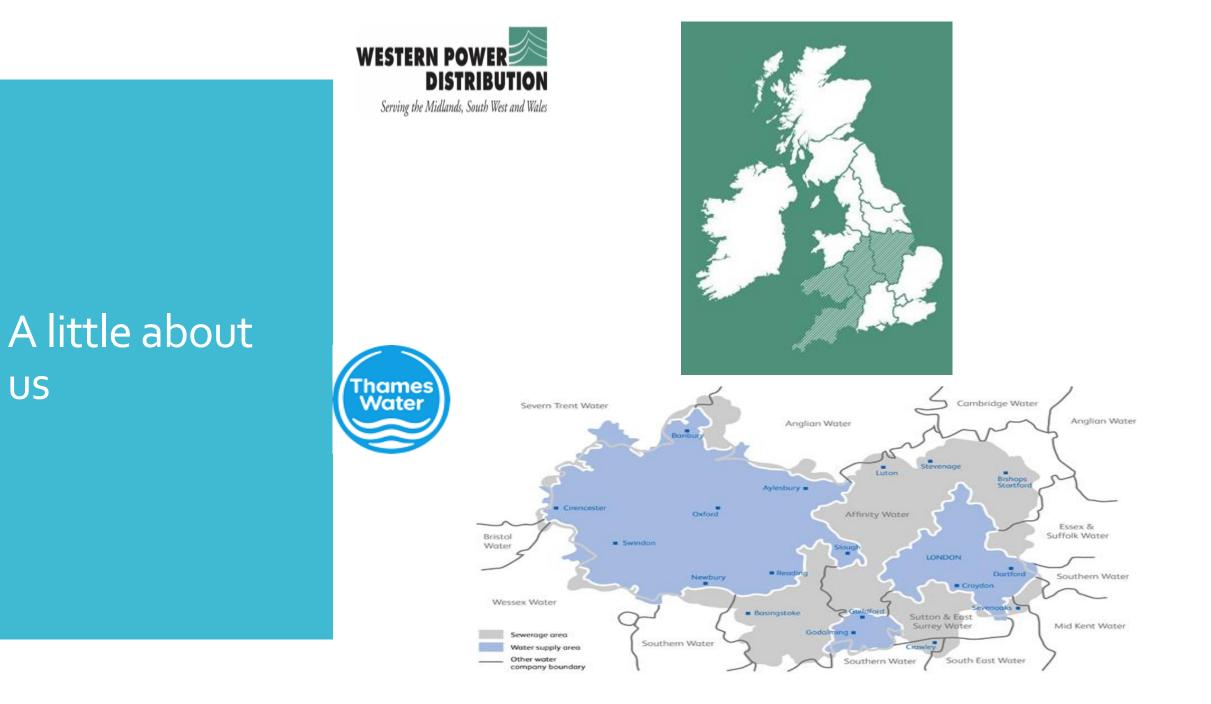
The NSG - a utility view

Jan Chapman - Thames Water

Samantha Brothwell - Western Power Distribution



The NSG and what it does for us •What do Utilities do?

- •Digging holes
- Location... location...
- •The linchpin

The linchpin

First things first
What information is available?
How is the information used?
Why does it matter?

Case study

- New Connection job
- Standards of Service
- Accuracy of quotations
- •Why does it matter

Case study

Traffic Sensitive Designation
What's the impact
Keeping it relevant

What do we want to see?

- One stop shop
- Data accuracy
- Right first time approach
- •Working together for the same customer

Thank you

Jan Chapman - Thames Water

Samantha Brothwell - Western Power Distribution