CIPFA The Chartered Institute of Public Finance & Accountancy

CIPFA Counter Fraud Hubs

GeoPlace Annual Conference

Linking people to places – *the revelation of data*

Thursday 10th May

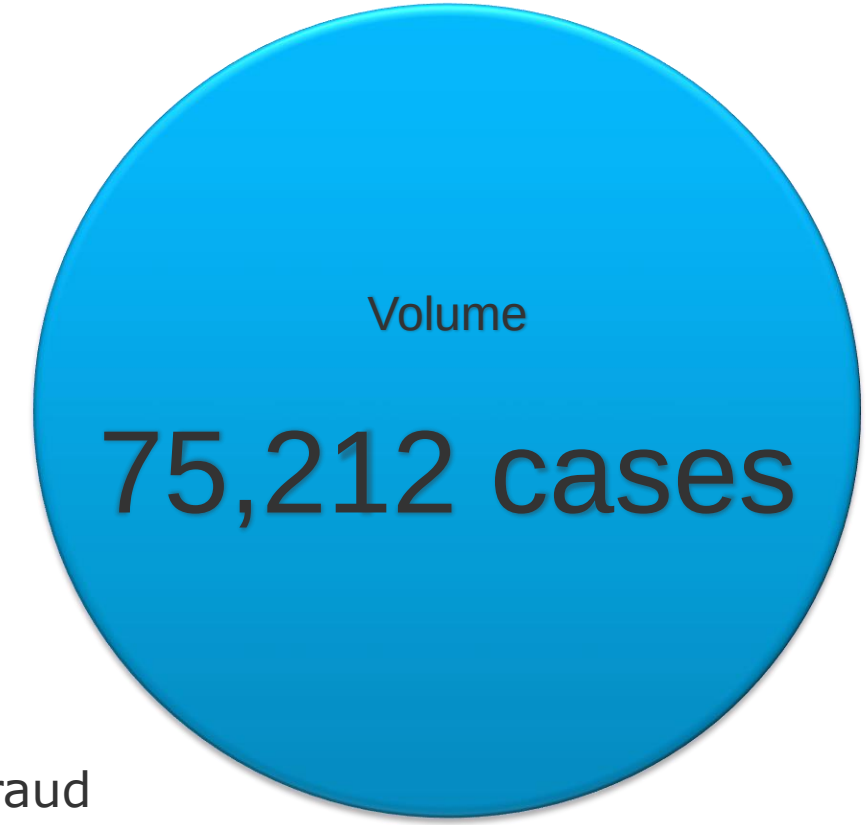
National fraud figures – is it worth it?

£52bn

Home Office
Annual Fraud Indicator

£2.1bn

Home Office LGov

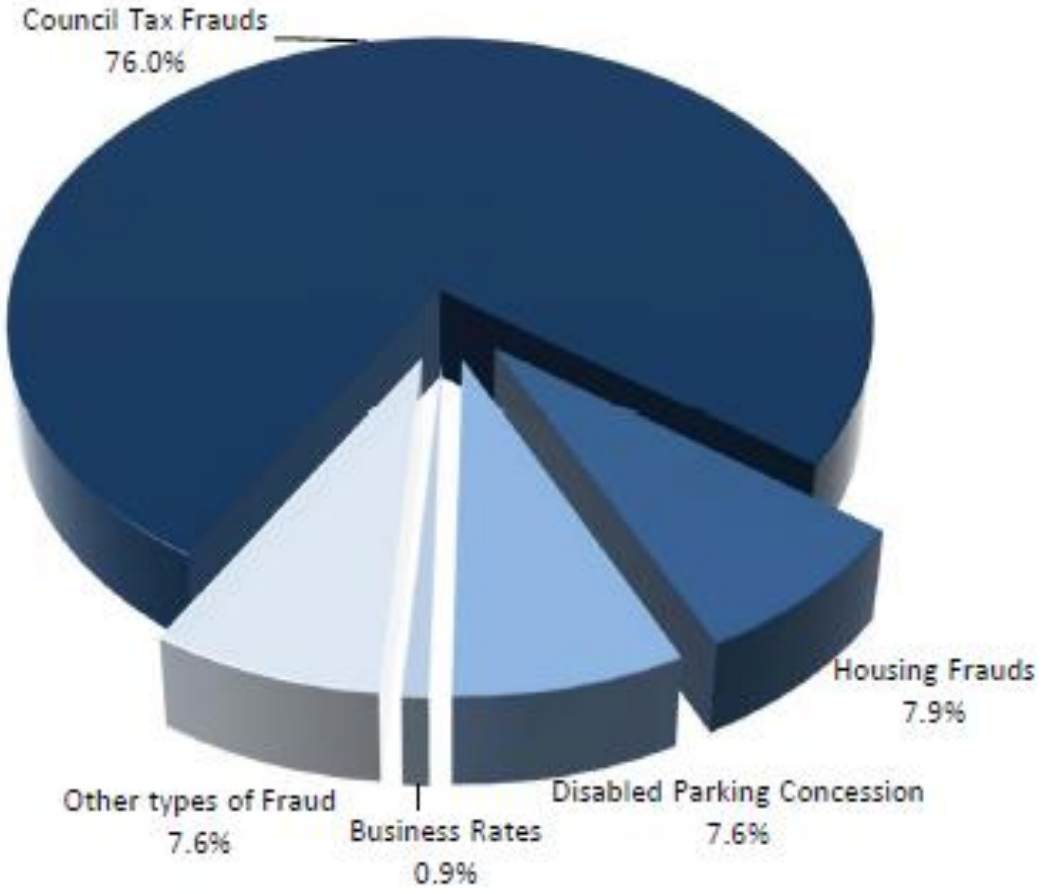


ONS: One in every 3 crimes is fraud

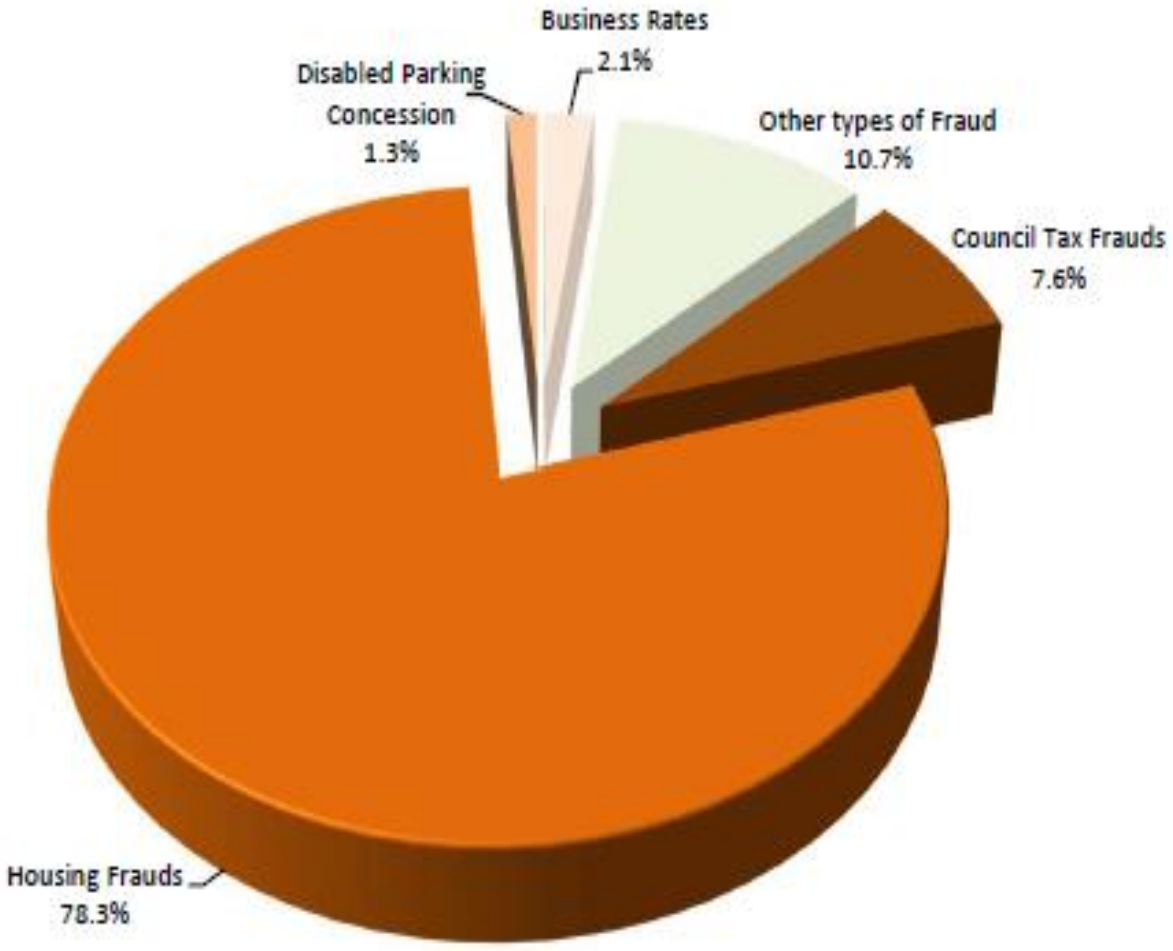
Source; CIPFA CFaCT 2017

Comparison

By no. of cases



By value



Source; CIPFA CFaCT 2017

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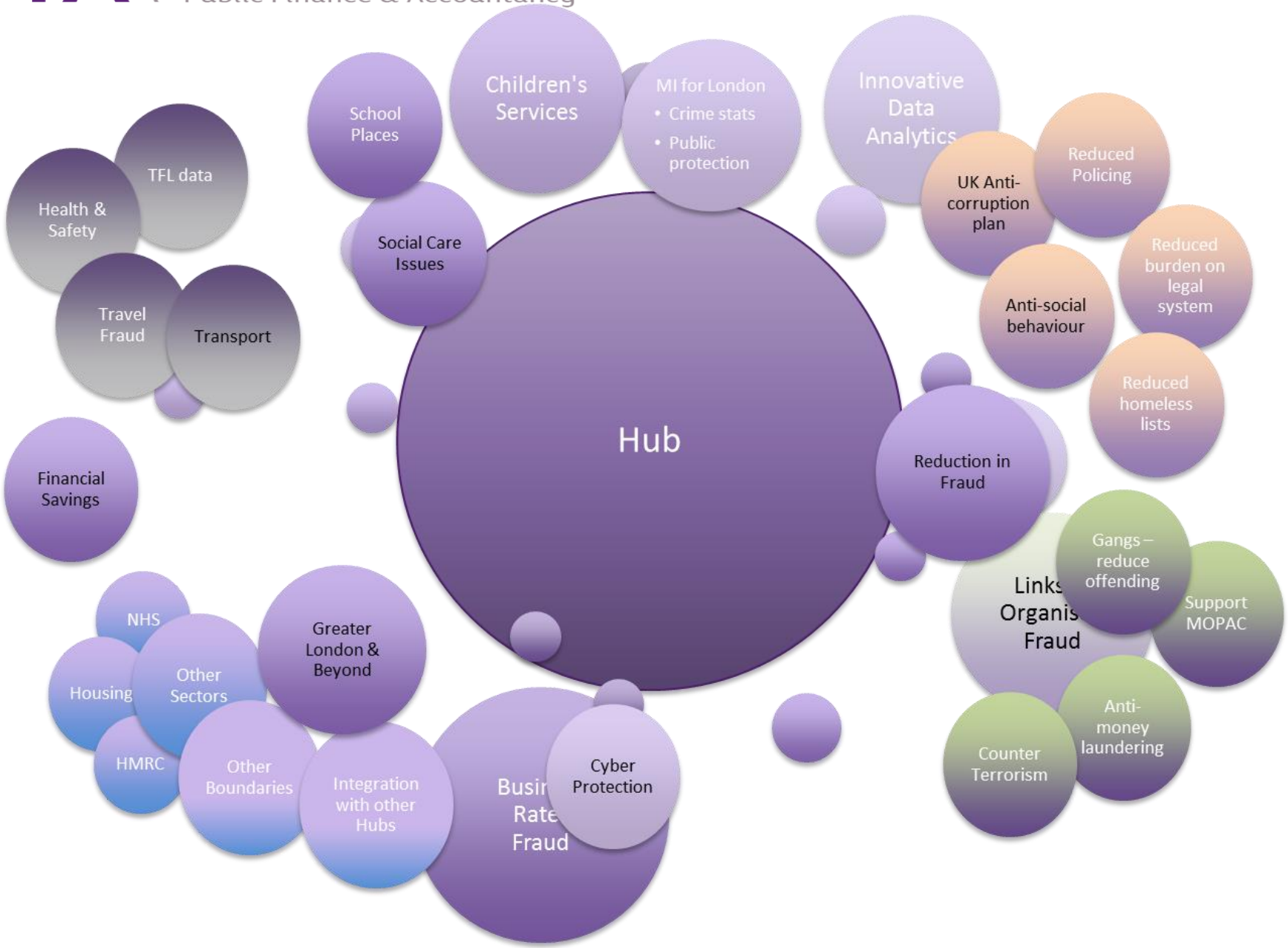
Ambition & Wider impact

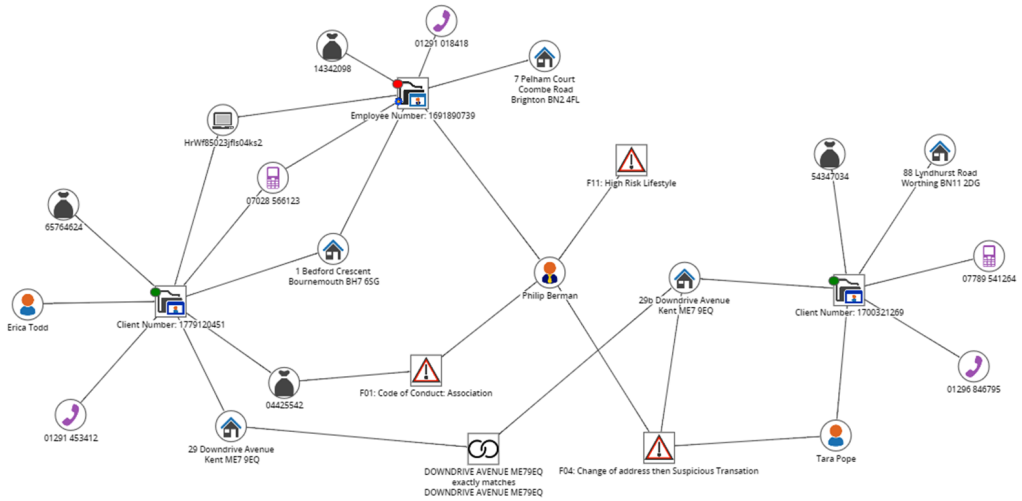
cipfa.org

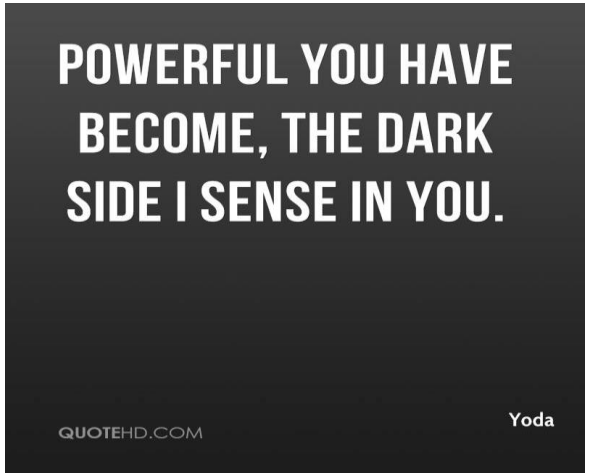


HMRC £4bn
IFB 150 arrests

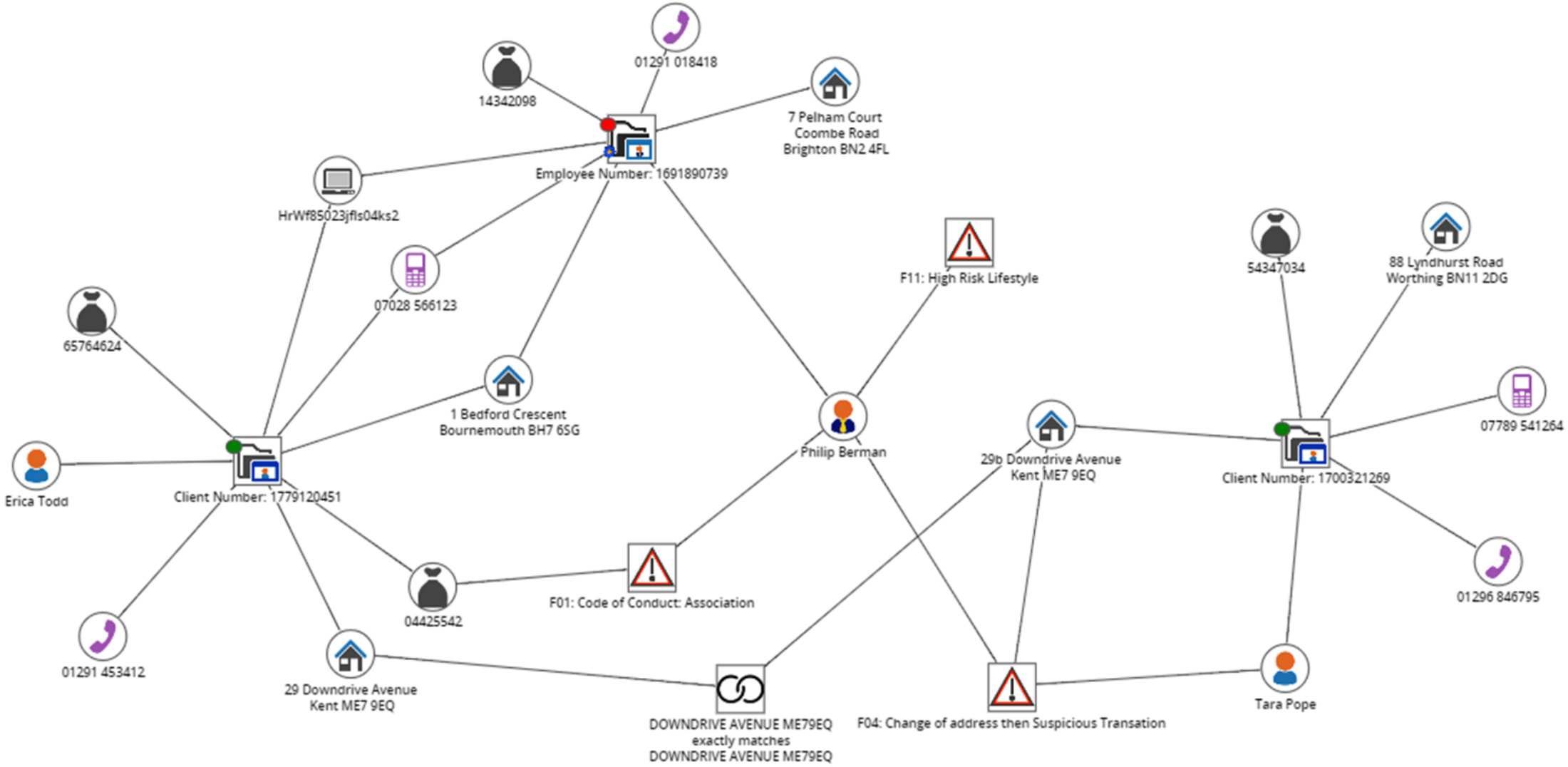
What is a Fraud Hub?

An analytics solution that helps *prevent, detect* and *recover* losses from fraud, offering a range of services to ensure a Council has the optimal level of resources, knowhow and support to deliver an £effective service.

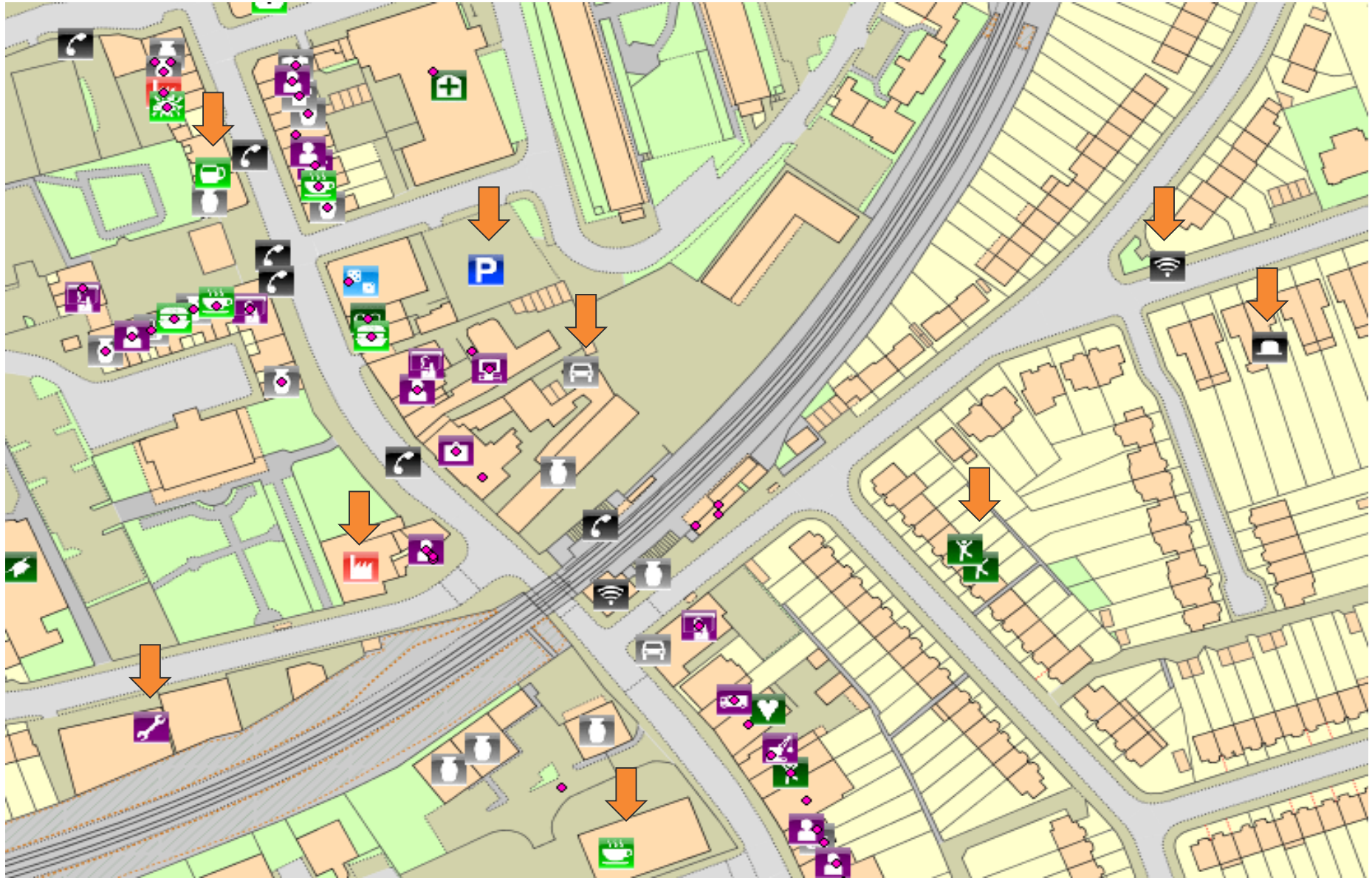




An example of a fraud network



OS Data – Business Rates Fraud



Red Dots – NNDR

Non-payment

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Wychavon Business Rates Pilot

Results

WYCHAVON DISTRICT COUNCIL

good services, good value

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The NNDR Pilot

- The two main outputs of the service are:
  - report identifying properties which are missing from your rating list
  - workshop to review report and identify which cases you wish to investigate.

- Wychavon Pilot Results
  - 4500 business accounts
  - 165 Properties reviewed in test

50% found in NDR,
30% allocated further investigation
20% not paying = £40k - £250k returns in pilot alone

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London Counter Fraud Hub Coming Soon - July 2018

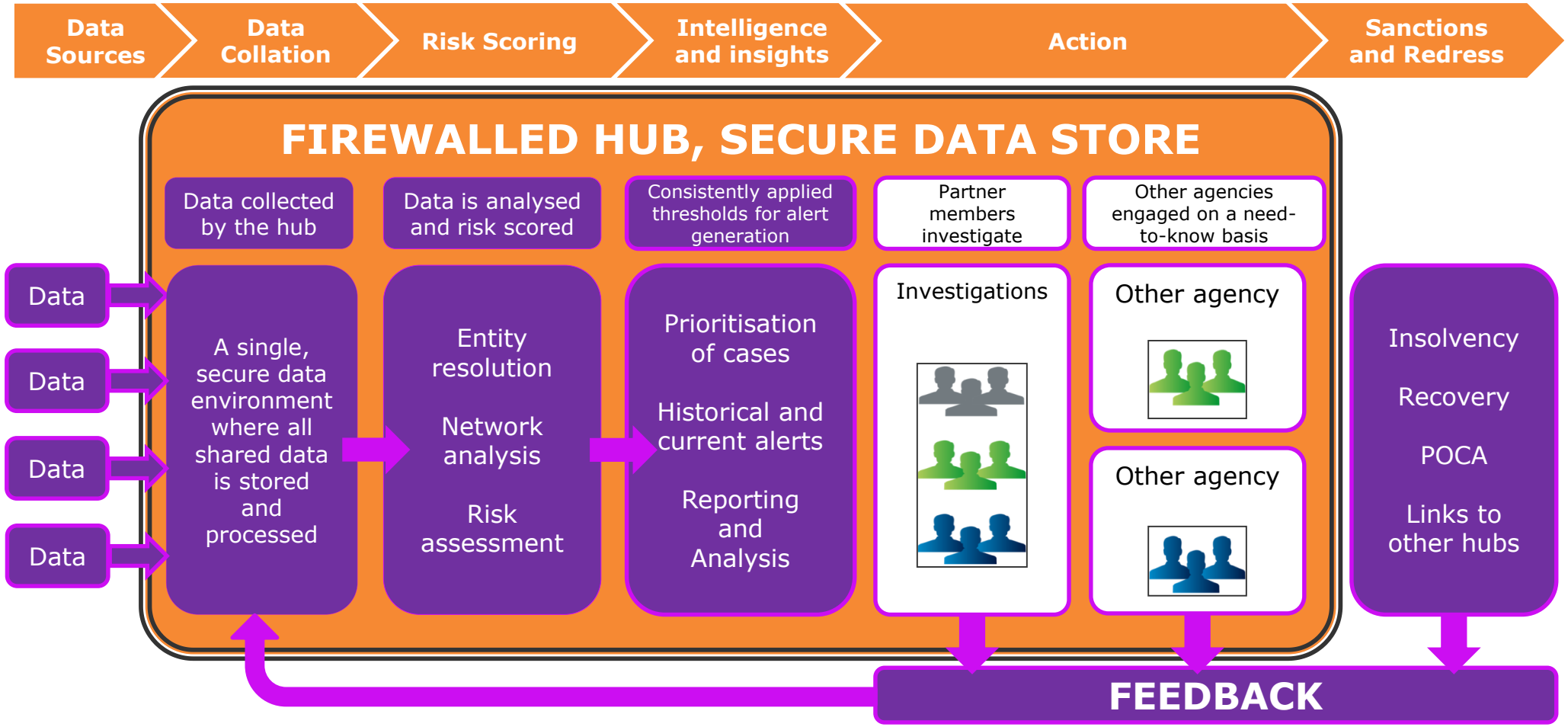
Overview

TRAINING

ALERTS

COMMON RISK REGISTER

FRAUD HOTLINE



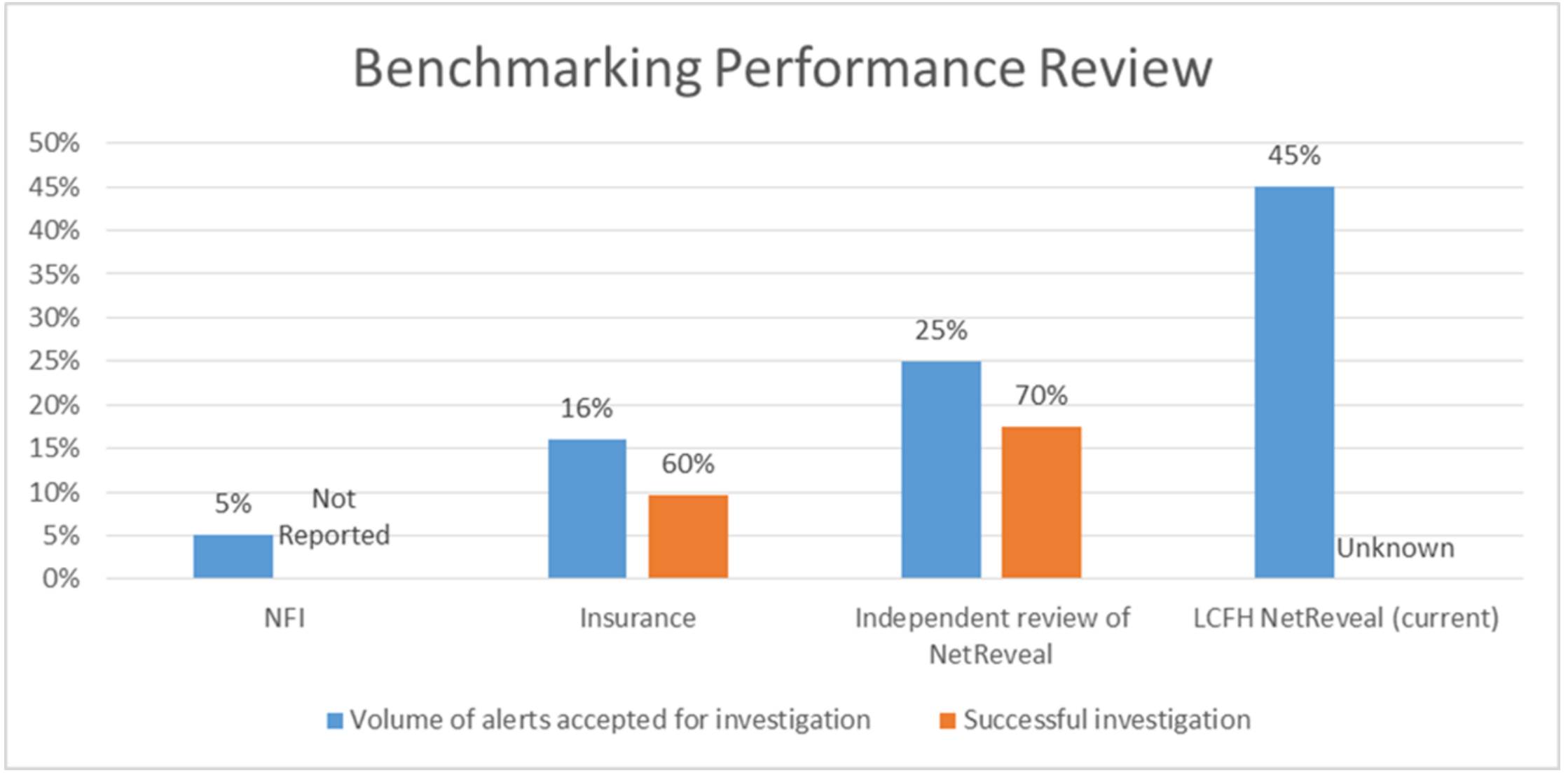
Exceeding expectations

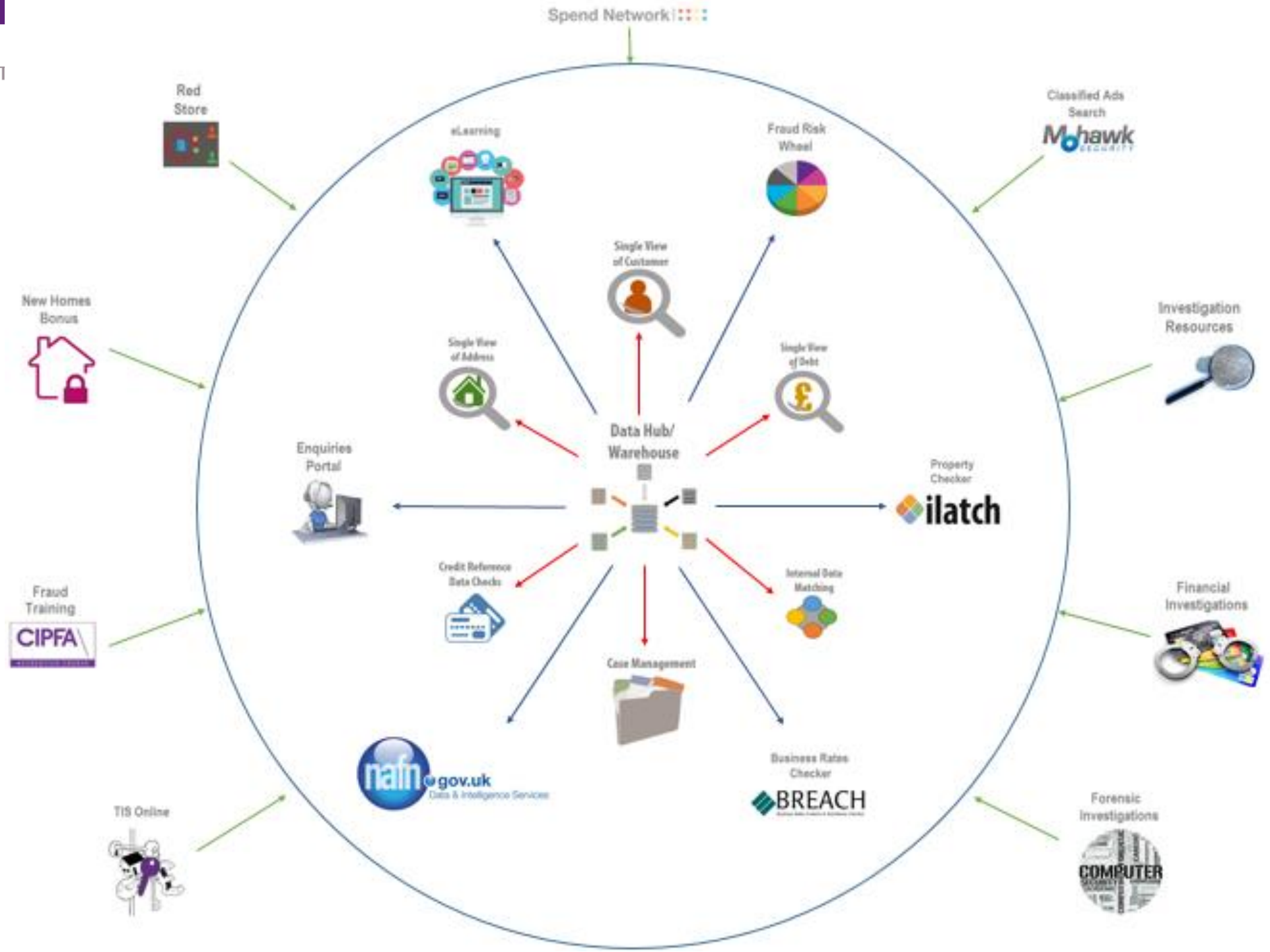
Summary of Performance

Minimum Standards				
	Council SPD	**Housing Tenancy**	**Business rates**	**Total**
° Total Min. standard to be met (simple)	**884**	**133**	**146**	**1163**
° Total Min. standard to be met (complex)	**3**	**17**	**30**	**50**
° Total	**887**	**150**	**176**	**1213**

Results To Date				
Authority	**Council SPD**	**Housing Tenancy**	**Business rates**	**Total**
Camden	2664	467	788	3919
Croydon	2817	151	730	3698
Ealing	1905	289	460	2654
Islington	2921	450	573	3944
Cross Borough	31	11	0	42
Total Alerts generated by NetReveal	**10338**	**1368**	**2551**	**14257**
Alerts Reviewed by POC participants	**189**	**152**	**102**	**443**
% of alerts considered suitable for investigation during POC	49%	33%	38%	42%
Estimated number of alerts suitable for investigation based on POC findings	**5066**	**451**	**969**	**6486**

..And Benchmarks




Spend Network
Red Store
eLearning
Fraud Risk Wheel
Classified Ads Search
Mohawk
New Homes Bonus
Single View of Customer
Investigation Resources
Single View of Address
Single View of Debt
Enquiries Portal
Data Hub/ Warehouse
Property Checker
ilatch
Credit Reference Data Checks
Internal Data Matching
Fraud Training
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Case Management
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gov.uk
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Business Rates Checker
BREACH
TIS Online
Forensic Investigations
COMPUTER

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