

Table 4 - Digital Trends: Ten key questions for public sector leaders

Diana Rebaza, Research Analyst, Socitm

What is your top digital initiative that is critical for your organisation to execute your strategy/ies

- Digital twins initiative
- Analytical dashboard/[platforms to have none single view to help decision makers
- Digital and data strategy.

How are you harnessing place-based data insights to reimagine services and reduce costs?

- Open data
- The biggest barriers are
 - Data quality
 - o Data standards
 - o Data skills lack of skills in local authorities
- Data sharing is not easy due to systems barriers ie systems don't talk to each other
- Lack of understanding of what is data quality from senior management

How are you planning to use new technologies and geospatial data to create value and inclusion for your community? And how you are preparing to harness it responsibly?

- Early days for local authorities to use AI
- Not aware of any Al policies.