

Roundtable 17: Shaping the future of SNN: magic wand thinking for year 2 and beyond, Holly Westwood, Local Authority Liaison Manager: Change Intelligence Lead, GeoPlace

Comment	Category
For planning officers to be more mindful regarding addressing the properties (i.e. access)	Earlier SNN/Developer Involvement
Developers are not aware of the SNN application process. They then register the address that has been in use and become upset when rejected. So awareness at an earlier stage	Earlier SNN/Developer Involvement
Planning to be involving SNN at an earlier stage	Earlier SNN/Developer Involvement
Raise awareness with developers in the early stages	Earlier SNN/Developer Involvement
Being told once new developments are complete and in use	Earlier SNN/Developer Involvement
Make everyone involved in developments know about SNN i.e. apply early	Earlier SNN/Developer Involvement
Involving developers earlier	Earlier SNN/Developer Involvement
Developers to engage with SNN at earliest point. Development designs aren't always helpful for numbering.	Earlier SNN/Developer Involvement
Communication between planning department and SNN officers at planning decision stage to let the person who has applied know they need to apply for SNN	Earlier SNN/Developer Involvement
Local authorities should try to ensure that Street Name Plates (SNPs) are included in Section 106 (S106) agreements with developers, because once the developer leaves the site, the council often has little to no budget to install or replace SNPs	Earlier SNN/Developer Involvement
Get developers to be involved in SNN early on - before tenancy agreements are drawn up!	Earlier SNN/Developer Involvement
Trying to persuade people to apply! Adding the addressess - getting informed from council tax or elections that property exists and tell them to apply.	Inter-departmental integration
Facilitate cross-department networking (planning/council tax)	Inter-departmental integration
Reasons as to why a UPRN is used within other departments	Inter-departmental integration
Joined up working with the LLPG, SNN is silo working	Inter-departmental integration
Research into where SNN fits in local authority departments	Inter-departmental integration
Integrate more with planning	Inter-departmental integration
Get council tax departments to use UPRN and work in an integrated way with SNN	Inter-departmental integration
Engagement with internal department such as HMO, CTAX, VOA to ensure correct address/use role of SNN/PDB	Inter-departmental integration
Education for local councillors on the value/benefits on spending money on SNN software	Education, Training, and Awareness
Education for developers and other council departments	Education, Training, and Awareness
Promote the importance of SNN within local authorities	Education, Training, and Awareness
Teaching - meeting with opportunity - Parish councils, schools, ward councillors	Education, Training, and Awareness
Promotion of SNN role to management	Education, Training, and Awareness
SNN FAQ's for public	Education, Training, and Awareness
SNN training - including how to name developments	Education, Training, and Awareness
CPD sessions on SNN	Education, Training, and Awareness
Quantify SNN income, as often income plugs other gaps. then fund more address officers	Education, Training, and Awareness
Better communication between services e.g. Royal Mail should have told us before they changed their system	Improved Stakeholder Relationships

Better communication and response times from Royal Mail for street name consultations and new postcodes/adding addresses to PAF/NYB. Single point of	Improved Stakeholder Relationships
Change Royal Mail understanding of addressing/mapping geographical	Improved Stakeholder Relationships
Royal Mail to inform LA of PAF deletions by them	Improved Stakeholder Relationships
External bodies such as VOA/NNDR - contact SNN when splitting properties	Improved Stakeholder Relationships
Education piece - Royal Mail to understand the whys of addressing	Improved Stakeholder Relationships
Standard SNN policy	Policy and Process Standardisation
A policy to use across the UK for SNN officers - one for all	Policy and Process Standardisation
Standardised policy document for all boroughs	Policy and Process Standardisation
Notification Contact list for everyone? To see which stakeholders are notified by each local authority - Standard list	Policy and Process Standardisation
Would be useful for all SNN processes to be the same throughout all LA's - similar	Policy and Process Standardisation
Is it possible to have some name idea reference based on some historical info?	Policy and Process Standardisation
1939 legislation not robust in displaying address numbering to back up statutory order enforcement issues.	Legislation
Standardise legislation	Legislation
Legislation - Prevent building owners from using/displaying incorrect addresses. LURA only covers street names	Legislation
SNN enforcement legislation with developers	Legislation
A system that does everything	Systems and Data Management
Standardise what information local authorities should have on their website. What's too much, what's not enough, what should be available and what should	Systems and Data Management
Update FindMyAddress so that it reflects the NLPG, not influenced by PAF, and updated every day not weekly.	Systems and Data Management
Networking between neighbouring boroughs - see if processing is the same/different	Cross-Borough Collaboration