

Pillar 2 - Community



Pillar 1 -
Environmental
Sustainability

Pillar 2 -
Community

Pillar 3 -
Infrastructure

Pillar 4 -
Technology,
Innovation data and
decision making

Pillar 5 -
Consistency and
Collaboration

Pillar 2 - Community

Who are we?



Alexandra Akitici - Chairperson



Mark Mixture - Co-Chair



Natalie Coles - Networkplus



Paul Burns - Consultant



Trudi McLeod - South East Water



Bryn Armston - Cadent Gas



Andy Nick - Devon County Council



Allan Bentley - Wessex Water



Michael Barratt - TfL

Pillar 2 - Community

The story so far....

Accessibility



Draft plan of Standard Practice across the industry
live site trials of accessibility initiatives
Lane rental funding?

Road Worker Abuse (RWA)



Central reporting via the HAUC app – how big is the issue?

Recruitment Skills



Attracting new talent – how? where from?

HV30 - Community Strategy

This strategy sets out a coordinated, industry led approach to improving how Street Works are delivered for communities, the workforce, and the future of the sector.

Over the next four years, the focus is on:

- Embedding accessibility and inclusion as standard practice across all Street Works activity
- Protecting and supporting road workers, including tackling abuse and improving workforce wellbeing
- Building a modern, skilled, and diverse workforce through rebranding, recruitment, and enhanced training

The strategy recognises that public confidence, workforce safety, and operational performance are interdependent. By standardising good practices, promoting collaboration, and improving skills and training the industry can deliver Street Works that are safe, respectful, inclusive, and sustainable.

Accessibility, dignity and inclusion are positioned as core operational responsibilities, aligned to statutory duties (including the Equality Act 2010 protections relating to disability and the duty to make reasonable adjustments); Traffic Management Act 2004, national guidance, and HV30 ambitions, ensuring lasting cultural and practical change across the

HV30 Community Strategy
Document

The Challenges



Understanding the issues faced by all health conditions



Duplication of effort across the industry – time is precious



Road worker abuse is not “part of the job”



Decline in office staff knowledge due to lack of standardised training



Awareness rather than reinventing the wheel?

The Focus (the 4 year plan)



Accessibility

- Standardise accessibility practices
- Trial and promote accessibility initiatives
- Create a directory of charities & organisations for disabled/health affected individuals



Road Worker Abuse

- Develop and Promote standardised approach
- Deliver collaborative awareness campaign
- Innovation through Education, Technology and Local Partnerships



Recruitment

- Rebrand Streetworks
- Strengthen recruitment
- Modernise skills and training