

WELCOME TO HAUC(UK) 2025

Customer and DSP Insights from the D-TRO Beta

Eliza Shaw

Product Manager, Traffic & Road Management
Causeway Technologies

DATE: 2nd April 2025



Welcome

Agenda

Intro to Causeway

- Network management at Causeway
- Causeway one.network – industry leader for TTROs

D-TRO data readiness & wider benefits

- Quick overview of D-TRO & current maturity levels
- D-TRO as a catalyst
- Benefits to digitizing now

INTRODUCTION

Introducing Causeway Technologies

DATE: 2nd April 2025



Our Vision

for a better connected and enabled highways sector

Our ambitions realised in strategic acquisitions

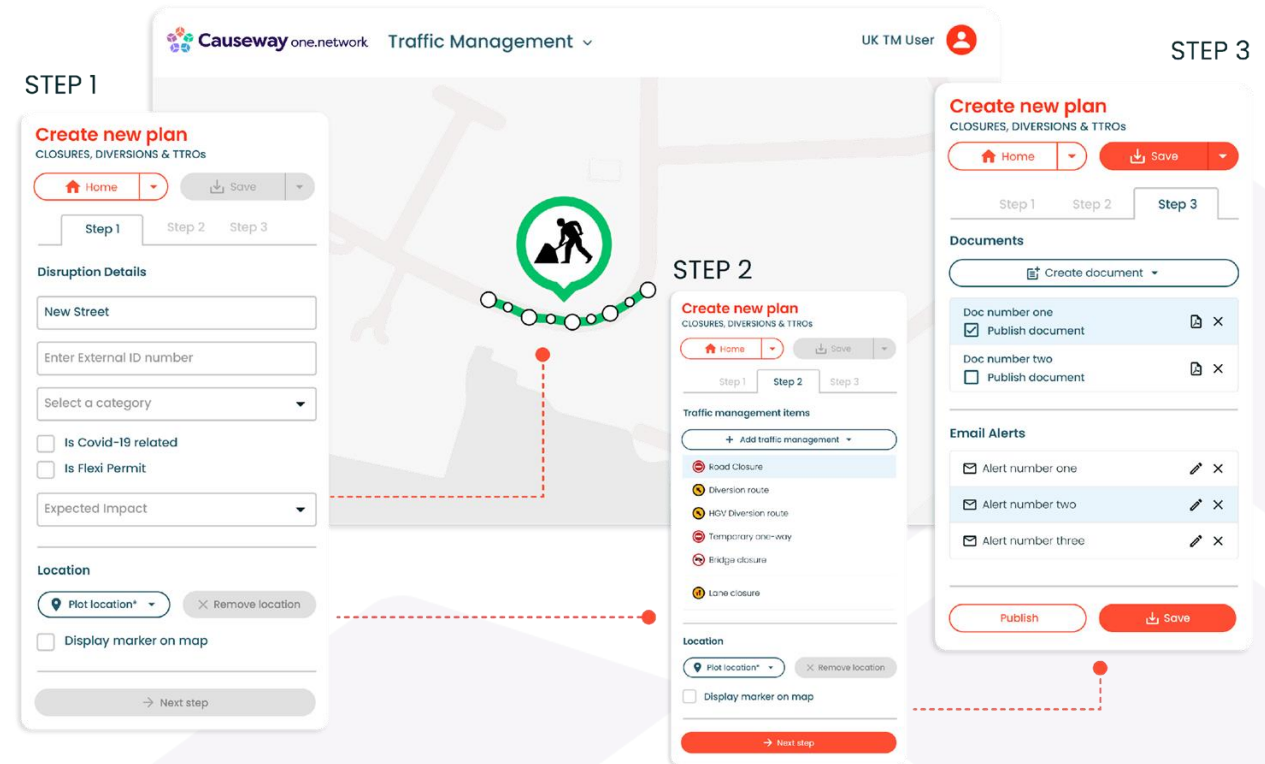


TTROs @ Causeway

Platform introduction

Introducing Causeway one.network:

- Digital workflows for creating, approving, and sharing temporary traffic regulation orders.
- one.network has worked closely with the DfT, as a key TTRO partner in the D-TRO Beta initiative.



OVERVIEW

D-TRO: What is it and where are we?

DATE: 2nd April 2025



What is D-TRO?

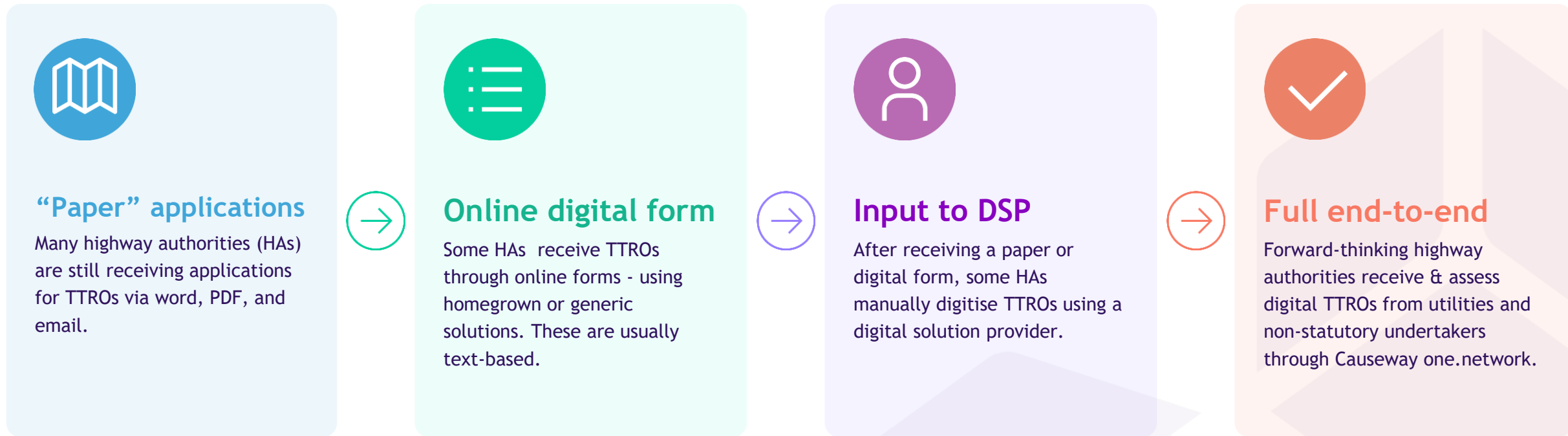
Focuses on these key questions:

- What is the regulation ?
- Where is it happening (geospatial) ?
- When does it occur ?
- Who does it apply to ?



TTRO management today

There are differing levels of sophistication across the sector when it comes to TTROs



CHANGE

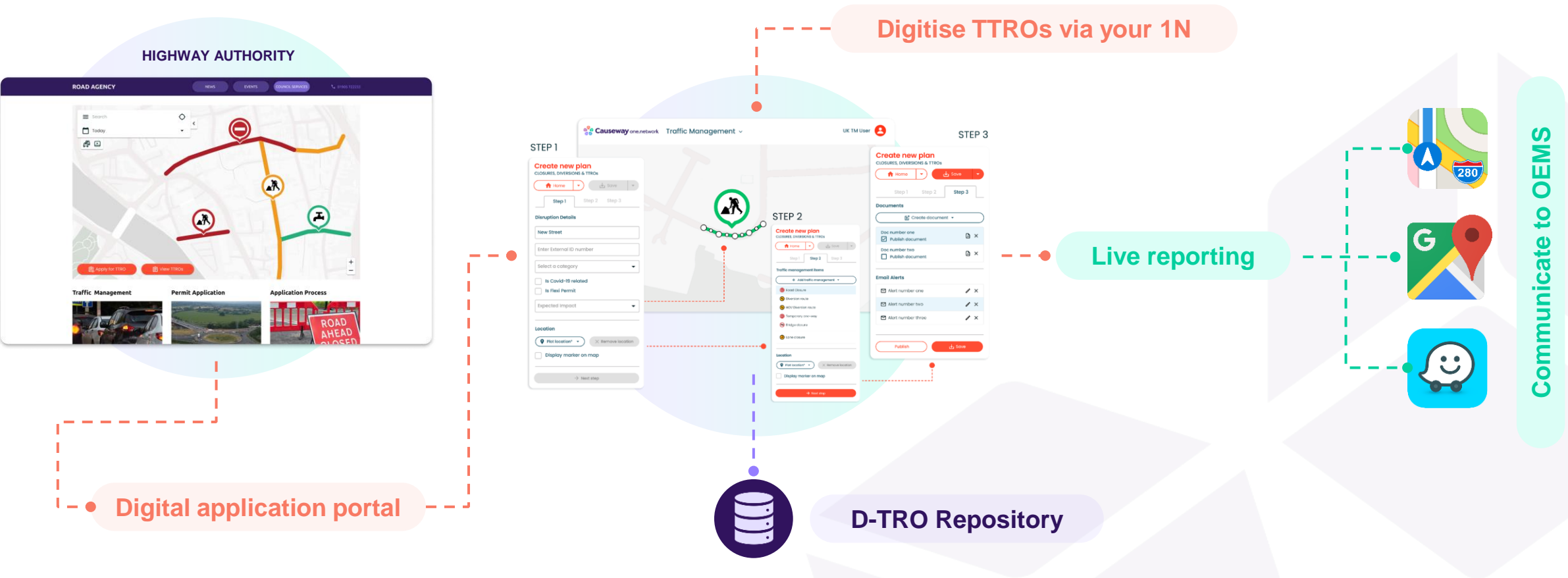
D-TRO as a catalyst: Getting ready for a digital future

DATE: 2nd April 2025



The power of integration

Simplifying the transition to D-TRO compliant TTRO management



CASE STUDY

Embracing digital collaboration for faster permit approvals



! The Challenge

Why did South East Water (SEW) initiate the Plan Share project?



2.3 million customers, **9,000 miles** of pipes, **544 million litres** of water daily.



£433 million from 2020 to 2025 for resource development, treatment works expansion and infrastructure improvements. Requires extensive street works operations.



SEW annual count of TTROs has risen by 43% over the last three years.



Permitting process hampered by inefficiencies, including slow permit approvals and reliance on external contractors for costly CAD drawings.



The Objectives

West Sussex County Council (WSCC) & South East Water (SEW)

About the Project

- Causeway engaged with SEW and WSCC to digitise the TTRO application and approvals process.
- Weekly training and onboarding calls.

Objectives

- ✓ **Speed up review process at WSCC for SEW TTRO applications** – 50 minutes per TTRO.
- ✓ **Accelerate TTRO approvals for SEW** – 2 days to 1 month wait for approvals.
- ✓ **Reduce costs and delays for CAD plans** – wait of 3 to 5 days per CAD drawing from subcontractors.
- ✓ **Empower faster, internal generation of TTRO applications at SEW** – 30 mins to create application after receiving CAD drawing.



The Solution



West Sussex County Council (WSCC) & South East Water (SEW)

- SEW submits street works & TM plans digitally, on a map-based interface
- All required documents in one place
- Built in chat feature to streamline communication.
- Automated diversion routes to reduce up-front planning effort

The screenshot displays the Causeway one.network interface. At the top, the logo 'Causeway one.network' is visible. The main area is a map showing a route with various icons, including a red circle with a white 'E' and a red circle with a white 'X'. A dashed orange line connects a location on the map to a detailed information panel on the right. This panel contains the following details:

- Name: 41100071 - 57670111 - BERESFORD LODGE, BEDGEBURY R
- Plan ID: 139986218
- Created by: South East Water
- Reference: EB00657670116-01
- Status: Published
- Submission status: ACCEPTED

Below the details, there are buttons for 'Home' and 'Edit', and a progress bar with 'Step 1', 'Step 2', and 'Step 3'. A 'Disruption details' section follows, containing:

- Name: 41100071 - 57670111 - BERESFORD LODGE, BEDGEBURY R
- Category: Streetworks
- Impact: Delays likely
- Reference: EB00657670116-01
- Works responsibility: South East Water
- Location: Bedgbury Road, Cranbrook, Kent

A 'Find location' button is at the bottom of this panel. On the left, a 'Plan Share' sidebar shows a summary of plan status:

Status	Count
Pending:	5
Accepted:	2
Rejected:	0
Revoked:	0

Below the summary are buttons for 'Create new Plan', 'Create new Group', 'Search & edit', and 'Settings'.





The Results

south east water



West Sussex County Council (WSSCC) & South East Water (SEW)

- ✓ WSSCC saving 6 working days annually reviewing, approving and publishing SEW TTROs.
- ✓ 74% reduction in TTRO approval times for SEW, who now receive approvals in <3 working days on average.
- ✓ WSSCC review SEW TTROs 50% faster, with each traffic order taking just 10 minutes.
- ✓ Eliminated subcontracting for CAD plans.
- ✓ WSSCC admin time reduced from 30 mins to 15, by drawing plans on Causeway one.network.
- ✓ Less than 7 minutes per TTRO for SEW.



Lessons Learned

south east water



West Sussex County Council (WSSCC) & South East Water (SEW)

- ✓ Process change requires commitment, stakeholder buy-in, and cross-team effort
- ✓ Demonstrate impact early and often - with clear data on improved TTRO approval times & structured training
- ✓ Scaling is easy - once a highway authority is set up, they can easily take on more utility relationships

Benefits of managing TTROs digitally NOW

Improve coordination, save time and publish navigation grade data

Today

TTRO information is processed manually via word docs, PDFs, and spreadsheets

The key elements of TTRO applications (permits, TM plans and docs) are scattered in different systems

Fragmented and incomplete communication about TTROs to the public

Tomorrow: digitisation

- Receive & process your TTROs digitally, reducing the need for manual data entry
- Package the core elements of TTROs together—geospatially—for more efficient coordination
- Digitise and automate your communication

AHEAD OF THE GAME

Practical impact: What are the benefits of digitising?

DATE: 2nd April 2025





Practical impact

What are the benefits of digitising?



Application speed & consistency



Practical impact

What are the benefits of digitising?



Collaboration



Practical impact

What are the benefits of digitising?



Auto compliance with D-TRO

Reach out to your Causeway One Rep

HAUC(UK) Convention 2025

Join us at Stand 7

2nd April 2025



Causeway

HAUC^{UK}

Emirates Old Trafford
Manchester



Thank you

For further insight into how **Causeway one.network** can boost collaboration and speed up your **TTRO management** contact:

Eliza Shaw
Product Manager, Traffic & Road Management
Causeway Technologies

DATE: 2nd April 2025

